Super Bowl LII – Gameday FAQ’s

Getting to the Game:

• Where is U.S. Stadium located?
  o U.S. Stadium is in downtown Minneapolis on the corner of South 6th Street and 11th Avenue South close to the Mississippi River. The address is 401 Chicago Ave, Minneapolis, MN 55415.

• What time do the gates open?
  Super Bowl Gameday Schedule – (CST)
  All times are approximate and subject to change by the NFL in its sole discretion.
  ▪ Stadium Gates and Gameday Fan Plaza Open 1:00PM
  ▪ Team Warm-Ups 4:15PM
  ▪ Player Introductions, Special Ceremonies and National Anthem 5:00PM
  ▪ Kickoff 5:30PM

• How can I get to the stadium on gameday?
  o Public Transportation
    ▪ Fans are encouraged to take advantage of the expanded service options provided by METRO. Please visit metrotransit.org/superbowl for more information.
    ▪ Fans will pass through security checkpoints and board the light rail with their Super Bowl LII ticket and Gameday Fan Express Pass at either Mall of America (Blue Line) or Stadium Village (Green Line).
  o Driving
    ▪ If you are driving to Super Bowl LII, every vehicle entering U.S. Bank Stadium parking lots will need a parking permit. Only Super Bowl LII ticketholders will be allowed in U.S. Bank Stadium parking lots on gameday. To purchase parking for sedans or SUV’s, please visit parksuperbowl.com. Oversized vehicle parking will be at the University of Minnesota.
  o Rideshare Information
    ▪ Uber will be dropped off and picked up at the corner of Washington and Portland Avenues.
    ▪ Taxi’s and Lyft will be available at the intersection of 13th Avenue South and West River Parkway. For rideshare information please visit http://www.mnsuperbowl.com/plan-your-visit/transportation.
    ▪ There will be no vehicle for hire (Limo, Sprinter, Mini Bus, Motor Coach) drop off or pick up at U.S. Bank Stadium for Super Bowl LII.

• Will there be road closures on Super Bowl Sunday?
  o Yes. Please visit MNSuperBowl.com for a full map of gameday road closures.

• I am disabled or traveling with a disabled person. What transportation options are available? Can I rent a scooter or wheelchair?
  o Please contact the Mobility Assistance Hotline (612.928.2458) or send an email (superbowlada@gmail.com) if you will need mobility assistance on gameday.
  o The HCMC lot is designated as the accessible parking lot.
  o A state issued ADA tag is required parking permit in the ADA lot. The person to whom the ADA tag is issued must be in the vehicle to gain access to the ADA parking lot.
  o Parking permits for the ADA lot can be purchased at www.parksuperbowl.com.
  o No wheelchair or scooters rentals. Mobility staff including wheelchair escorts will be available to help ADA guests to / from their seats and to / from the ADA parking lot.
  o Mobility assistance services will be available for fans arriving by light rail.

• Is there a specific area where I can unload a wheelchair from a vehicle?
The HCMC lot is the designated accessible parking lot. It will accommodate the unloading of a wheelchair from each parking space (1.5 spaces will be used per vehicle to allow for space).

Guests must have an HCMC parking permit and state-issued ADA tag to gain access to the parking lot. The person to whom the ADA tag is issued must be in the vehicle to gain access to the ADA parking lot.

Parking permits can be purchased at www.parksuperbowl.com.

Is there a place where I can be dropped off near the stadium if my ride does not have a parking pass or ticket?

If you are not travelling by rideshare / taxi, there is no designated drop-off area if your ride does not have a ticket or parking permit. There’s no mobility assistance available at the taxi or Uber drop offs.

Metro Mobility will be allowed to drop off and pick up next to the ADA lot (HCMC Lot). ADA guests may schedule a ride with Metro Mobility by calling 651.602.1111.

Are shuttles available from my parking lot to the stadium?

There are no shuttles to the stadium from any of the parking lots.

What time do the parking lots open and close?

All parking ramps and lots open at 11AM CST and close at 1AM (February 5th).

Overnight parking is not available and vehicles must be removed by 1AM (February 5th). Failure to do so will result in the vehicle being towed at the owner’s expense.

Am I allowed to tailgate before the game?

No. Tailgating is not allowed.

How do I exit the stadium?

When leaving the game, fans will be directed by staff and signage to return to their mode of transportation. Fans can use the below as a guide.

- **Metro Blue Line (Southbound) - Mall of America Access Only** – Exit Legacy Gate, follow direction of staff and signage to Metro Train Platform.
- **Metro Green Line (Southbound) - University of Minnesota / Saint Paul Access Only** – Exit Legacy Gate, follow direction of staff and signage to Metro Train Platform.
- **On Location Bus Shuttle** - Exit Legacy Gate, follow direction of staff and signage to Exit A.
- **Metro Northbound - Downtown Minneapolis / Target Field Access Only** - Exit Legacy Gate, follow direction of staff and signage to Exit B to the Metro Government Plaza Train Platform.
- **UBER** – Exit Legacy Gate, follow direction of staff and signage to Exit C to the corner of Washington and Portland Avenues.
- **LYFT and Taxi** – Exit Legacy Gate, follow direction of staff and signage to Exit C to the corner of 13th Avenue South and West River Parkway.
- **MCC Shuttle Credential** - Exit Legacy Gate, follow direction of staff and signage to Exit B.

**Tickets:**

Are tickets still available for Super Bowl LI?

The NFL does not release tickets to the Super Bowl for sale to the general public. Tickets may still be available on resale. NFL Ticket Exchange powered by Ticketmaster is the official resale marketplace of the NFL where fans can buy and resell verified authentic Super Bowl LI tickets. Visit NFLTicketExchange.com for more information. Fans can also visit NFLOnLocation.com for information on ticket packages.

The NFL incorporates numerous overt and covert security features into every Super Bowl ticket. However, the NFL encourages all fans shopping for Super Bowl LI tickets on resale to purchase only from reputable sources including NFL Ticket Exchange, the official ticket exchange of the NFL, where all tickets are 100% verified authentic. Even if a ticket looks authentic, it may be counterfeit or one that
has been reported lost or stolen, which means the person holding it will not be granted entry into the stadium.

- To help protect yourself from inadvertent purchase of counterfeit, lost, or stolen tickets:
  - Do not buy tickets from anyone selling tickets on the street or in front of the venue. Street vendors are typically unregulated and unlicensed, leaving you open to fraud, including counterfeit or stolen tickets.
  - Always use a credit card or other secure form of payment. Avoid cash transactions, which are risky and untraceable. If ordering online, ensure that the site offers a fully secure ordering process and protects your personal information, including financial information.
  - Be wary of tickets that are advertised at a price below market value, or that appear to be “too good to be true.”

- If I lose my ticket or if someone steals my ticket, will the NFL replace the ticket? If I inadvertently purchase a counterfeit ticket, will the NFL replace my ticket with an authentic one or compensate me for my loss?
  - The NFL is not responsible for lost, stolen, destroyed or counterfeit tickets, which will not be honored. Please make every effort to keep your tickets secure at all times, and to purchase tickets only from reputable sources.

- Do I need a ticket to be near the stadium on gameday?
  - Yes. In order to enter the stadium, you must have a Super Bowl LII game ticket and undergo a thorough security screening.

- Does my infant or child need a ticket to attend the Super Bowl?
  - Yes. Everyone who enters the stadium must have a ticket for the game, including children of all ages.

- How can I watch the game if I don’t have tickets?
  - Super Bowl LII will air on NBC, so all those without tickets can enjoy the game in the comfort of their home or at their favorite local establishment.

**Stadium Rules:**

- What items are prohibited from the stadium?
  - **Prohibited bags include, but are not limited to:** purses or bags larger than 4.5” x 6.5”, coolers, briefcases, backpacks, fanny packs, cinch bags/draw string bags that are not clear or exceed 12” x 6” x 12”, luggage of any kind, computer bags, binocular cases and camera bags, and large traditional seat cushions that have pockets, zippers, compartments or covers.
  - The following prohibited item list is a guide only. It is not intended to be all-inclusive.
    - Alcohol (unless purchased at an NFL venue)
    - Animals (except service animals)
    - Banners, signs (any object that obstructs the view of others)
    - Battery operated clothing (socks, jackets, etc.)
    - Beach balls or inflatable devices
    - Beverage (unless purchased at an NFL venue)
    - Camcorders
    - Containers of any type:
      - Aerosol Cans
      - Coolers (of any size)
      - Bottles
    - Cigarettes, e-cigarettes, all smoking devices
    - Drones, Unmanned aircraft devices (UAV’s)
    - Food (unless purchased at an NFL venue)
    - Footballs
- Fireworks
- Frisbees
- Illegal substances
- Laptop computers
- Laser lights and pointers
- Mace/pepper spray
- Motorized scooters (unless being used by guests with disabilities) and skateboards
- Noisemakers and horns
- Poles, sticks, missile like objects of any kind
- Selfie sticks
- Strollers
- Tripods
- Umbrellas
- Weapons, knives, explosives and firearms
- Whistles

**What size bag can I bring into the stadium?**

The NFL strongly encourages fans not to bring any type of bag to the Super Bowl, but if necessary, those outlined below are permissible:

- Bags that are clear plastic, vinyl or PVC and do not exceed 12” x 6” x 12” OR
- One-gallon clear plastic freezer bag (Ziploc bag or similar), AND
- Small clutch bags, 4.5” x 6.5”, with or without a handle or strap, can be taken into the stadium with one of the clear plastic bag options.
- An exception will be made for medically necessary items after thorough inspection at a gate designated for this purpose.

**Will the stadium provide clear bags?**

- No. The NFL and U.S. Bank Stadium will not provide clear bags on Super Bowl Sunday. Fans may use a one-gallon clear plastic freezer bag (Ziploc bag or similar) or clear bags may be purchased in advance on NFLShop.com or at NFL Shop at Super Bowl presented by Visa locations throughout Minnesota which are listed on SuperBowl.com and in the Super Bowl LII – Fan Mobile Pass app.

**Will there be a bag check?**

- No. Please be sure you are familiar with the NFL’s bag policy before arriving at U.S. Bank Stadium on Super Bowl Sunday. Prohibited bags should remain in your vehicle, at your home or in your hotel room. The NFL, U.S. Bank Stadium and the Minneapolis Police Department will not store prohibited or excluded items for spectators. Visit NFL.com/AllClear for more details.

**I am bringing an infant with me to the game; will I be able to bring in a diaper bag?**

- There is no exception to the NFL’s bag policy for diaper bags. Bags that are clear plastic, vinyl or PVC and do not exceed 12” x 6” x 12” should serve the purpose of a diaper bag for Super Bowl Sunday.

**Can I bring food/drinks into the stadium?**

- Only food and beverage purchased at NFL venues (GameDay Fan Plaza, NFL Tailgate Party, NFL On Location) will be allowed into U.S. Bank Stadium on Super Bowl Sunday. No outside food and beverage will be permitted.

**What pregame events are open to general ticketholders on gameday?**

- Upon arrival to the stadium, all Super Bowl LII ticketholders are invited to visit GameDay Fan Plaza from 1PM-5PM before entering the stadium to take their seats. Entertainment includes pep squads, ice skaters, the Saint Paul Bouncing Team, unique photo opportunities, NFL Shop at Super Bowl presented by Visa, postcard-to-home stations and MORE!
Gameday Information:

- How do I find important alerts regarding the status of the game?
  - For exclusive in-stadium content and alerts, visit NFL.com/SBAApp or the app store to download the Super Bowl LII – Fan Mobile Pass app.
  - Follow @SuperBowl and @MNSuperBowl, and tag your posts and photos with #SBLII.
  - Questions about gameday or Super Bowl week events? Tag your posts with #SBQuestions.

- What is the Super Bowl LII – Fan Mobile Pass app?
  - **SUPER BOWL LII– FAN MOBILE PASS:** In Minneapolis for Super Bowl events leading up to gameday? Going to Super Bowl LII? Super Bowl LII – Fan Mobile Pass is the ultimate companion app and will enrich every fan’s Super Bowl LII experience. It will host all of the celebrations leading up to gameday and includes a complete schedule with maps so fans can find details about Super Bowl events. Fans can use the app to learn how to get to U.S. Bank Stadium on gameday, discover what’s going on before the game at GameDay Fan Plaza and MORE. It will also be home to Fan Mobile Pass, which fans can use to check in at specified activations and collect badges. You can download the app by visiting NFL.com/SBAApp or the app store. Available on iOS, Android, and Windows 8.1+ smartphones.

- Is there a map of the seating bowl?
  - Yes. Visit SuperBowl.com or download the Super Bowl LII – Fan Mobile Pass app to view maps of U.S. Bank Stadium for Super Bowl LII.

- What time is kickoff?
  - Super Bowl LII is scheduled to kick off at 5:30PM CT on Sunday, February 4.

- What will be available for purchase inside the stadium?
  - Officially licensed Super Bowl LII merchandise, food and beverage will be available for purchase inside U.S. Bank Stadium on gameday.

- Is there Wi-Fi in the stadium?
  - Yes. U.S. Bank Stadium is equipped with Wi-Fi and is expected to support fans’ social and digital media needs throughout gameday.

- Is the stadium wheelchair accessible?
  - Yes. U.S. Bank Stadium elevators and escalators are available to accommodate guests with disabilities. Guests with disabilities will be given priority access to the elevators. For ADA related questions or needs, please call 612.928.2458 or email superbowlada@gmail.com.

- Can I watch the game at Super Bowl Experience Driven by Genesis or Super Bowl LIVE presented by Verizon?
  - No. On Super Bowl Sunday, Super Bowl Experience Driven by Genesis is closed and Super Bowl LIVE presented by Verizon closes at 3PM.

- Are there medical personnel at the stadium I can call?
  - Stadium guests are encouraged to report medical emergencies by contacting the nearest stadium personnel or by texting keyword “SB52” and a message that includes description of the issue and the location to 69050.
  - If this is a life-threatening emergency, call 612.777.8911 or 911.
  - In non-emergency situations, guests requiring medical assistance should contact any uniformed staff member or visit a First Aid station.
  - First Aid stations are located throughout the stadium concourses near the following seating sections:
    - Main Concourse - Section 114
    - Main Concourse - Section 124
• Upper Concourse - Section 316
• Upper Concourse - Section 346

• Is there a lactation room at the stadium?
  ○ Lactation suites are located near sections 103, 114, 309 and 332. Each suite is powered with interior dual plug outlets, interior lighting, a USB port, seating and additional supplies.

Gameday Weather:

• What are common temperatures for Minneapolis at the beginning of February?
  ○ The average low temperature for Minneapolis in February is 7F, and the average high temperature for Minneapolis in February is 24F.